



Register Online!  
(see page 2)



## Convected Drawer Warmer CDW-3N Series

# Installation and Operating Manual

P/N 07.04.469.00



### **⚠ WARNING**

Do not operate this equipment unless you have read and understood the contents of this manual! Failure to follow the instructions contained in this manual may result in serious injury or death. This manual contains important safety information concerning the maintenance, use, and operation of this product. If you're unable to understand the contents of this manual, please bring it to the attention of your supervisor. Keep this manual in a safe location for future reference.

### **⚠ ADVERTENCIA**

No opere este equipo al menos que haya leído y comprendido el contenido de este manual! Cualquier falla en el seguimiento de las instrucciones contenidas en este manual puede resultar en un serio lesión o muerte. Este manual contiene importante información sobre seguridad concerniente al mantenimiento, uso y operación de este producto. Si usted no puede entender el contenido de este manual por favor pregunte a su supervisor. Almacenar este manual en una localización segura para la referencia futura.

### **⚠ AVERTISSEMENT**

Ne pas utiliser cet équipement sans avoir lu et compris le contenu de ce manuel ! Le non-respect des instructions contenues dans ce manuel peut entraîner de graves blessures ou la mort. Ce manuel contient des informations importantes concernant l'entretien, l'utilisation et le fonctionnement de ce produit. Si vous ne comprenez pas le contenu de ce manuel, veuillez le signaler à votre supérieur. Conservez ce manuel dans un endroit sûr pour pouvoir vous y référer plus tard.

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## IMPORTANT OWNER INFORMATION

Record the model number, serial number, voltage, and purchase date of the unit in the spaces below (specification label located on the back of the unit). Please have this information available when calling Hatco for service assistance.

Model No. \_\_\_\_\_

Serial No. \_\_\_\_\_

Voltage \_\_\_\_\_

Date of Purchase \_\_\_\_\_

### Register your unit!

Completing online warranty registration will prevent delay in obtaining warranty coverage. Access the Hatco website at [www.hatcocorp.com](http://www.hatcocorp.com), select the *Parts & Service* pull-down menu, and click on "Warranty Registration".

Business Hours: 8:00 AM to 5:00 PM  
Central Standard Time (C.S.T.)  
(Summer Hours: June to September –  
8:00 AM to 5:00 PM C.S.T.  
Monday through Thursday  
8:00 AM to 2:30 PM C.S.T. Friday)

Telephone: (800) 558-0607; (414) 671-6350

E-mail: [partsandservice@hatcocorp.com](mailto:partsandservice@hatcocorp.com)

Fax: (800) 690-2966 (Parts and Service)  
(414) 671-3976 (International)



24 Hour 7 Day Parts and Service  
Assistance available in the United States  
and Canada by calling (800) 558-0607.

Additional information can be found by visiting our web site at [www.hatcocorp.com](http://www.hatcocorp.com).

## INTRODUCTION

The Hatco Convected Drawer Warmer is designed to keep foods at optimum serving temperatures without affecting quality. It is built for tough kitchen duty with rugged stainless steel construction, heavy-duty hardware, stainless steel slides, and positive-closing drawers. The Convected Drawer Warmer's unique air-flow forces warm air throughout the unit, creating a blanket-effect of dry heat around the food product.

The Convected Drawer Warmer is a product of extensive research and field testing. The materials used were selected for maximum durability, attractive appearance, and optimum performance. Every unit is inspected and tested thoroughly prior to shipment.

This manual provides the installation, safety, and operating instructions for the Convected Drawer Warmer. Hatco recommends all installation, operating, and safety instructions appearing in this manual be read prior to installation or operation of the unit.

Safety information that appears in this manual is identified by the following signal word panels:

### WARNING

**WARNING** indicates a hazardous situation which, if not avoided, could result in death or serious injury.

### CAUTION

**CAUTION** indicates a hazardous situation which, if not avoided, could result in minor or moderate injury.

### NOTICE

**NOTICE** is used to address practices not related to personal injury.

## IMPORTANT SAFETY INFORMATION



Read the following important safety information before using this equipment to avoid serious injury or death and to avoid damage to equipment or property.

### WARNING

#### ELECTRIC SHOCK HAZARD:

- Plug unit into a properly grounded electrical receptacle of the correct voltage, size, and plug configuration. If plug and receptacle do not match, contact a qualified electrician to determine and install proper voltage and size electrical receptacle.
- Turn OFF power switch, unplug power cord, and allow unit to cool before performing any cleaning, adjustments, or maintenance.
- Unit is not weatherproof. Locate unit indoors where the ambient air temperature is a minimum of 70°F (21°C).
- DO NOT submerge or saturate with water. Unit is not waterproof. Do not operate if unit has been submerged or saturated with water.
- Do not steam clean or use excessive water on the unit.
- This unit is not “jet-proof” construction. Do not use jet-clean spray to clean this unit.
- Do not pull unit by power cord.
- Discontinue use if power cord is frayed or worn.
- Do not attempt to repair or replace a damaged power cord. The cord must be replaced by Hatco, an Authorized Hatco Service Agent, or a person with similar qualifications.
- This unit must be serviced by qualified personnel only. Service by unqualified personnel may lead to electric shock or burn.
- Use only Genuine Hatco Replacement Parts when service is required. Failure to use Genuine Hatco Replacement Parts will void all warranties and may subject operators of the equipment to hazardous electrical voltage, resulting in electrical shock or burn. Genuine Hatco Replacement Parts are specified to operate safely in the environments in which they are used. Some aftermarket or generic replacement parts do not have the characteristics that will allow them to operate safely in Hatco equipment.

#### FIRE HAZARD:

- Locate unit a minimum of 1" (25 mm) from combustible walls and materials. If safe distances are not maintained, discoloration or combustion could occur.
- Do not use harsh chemicals such as bleach (or cleaners containing bleach), oven cleaners, or flammable cleaning solutions to clean this unit.

### WARNING

Make sure food product has been heated to the proper food-safe temperature before placing in unit. Failure to heat food product properly may result in serious health risks. This unit is for holding preheated food product only.

Make sure all operators have been instructed on the safe and proper use of the unit.

This unit is not intended for use by children or persons with reduced physical, sensory, or mental capabilities. Ensure proper supervision of children and keep them away from the unit.

This unit has no “user-serviceable” parts. If service is required on this unit, contact an Authorized Hatco Service Agent or contact the Hatco Service Department at 800-558-0607 or 414-671-6350; fax 800-690-2966; or International fax 414-671-3976.

### CAUTION

#### BURN HAZARD:

- Some exterior surfaces on the unit will get hot. Use caution when touching these areas.
- Use caution when opening drawer. Hot air escapes when drawer is open.

Locate unit in an area that is convenient for use. The location should be level and strong enough to support the weight of the unit and contents.

### NOTICE

Do not lay unit on front or back side. Damage to unit could occur.

Use non-abrasive cleaners and cloths only. Abrasive cleaners and cloths could scratch finish of unit, marring its appearance and making it susceptible to soil accumulation.

## MODEL DESCRIPTION

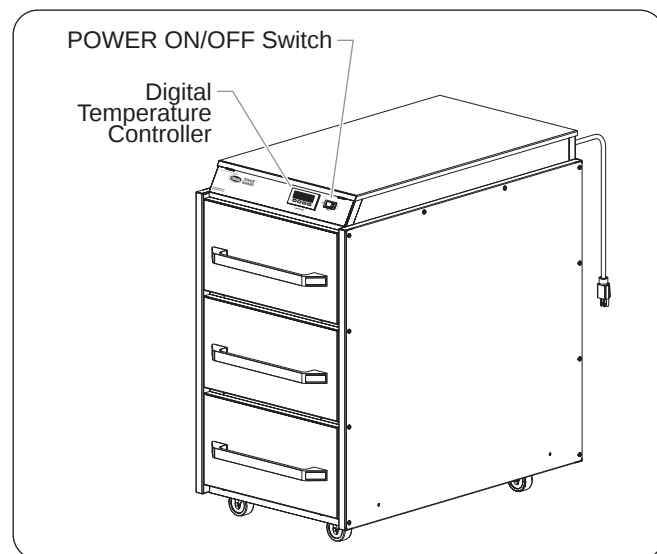
### All Models

Hatco Convected Drawer Warmers are designed to keep foods hot, flavor-fresh, and crisp until served. They are non-humidified, single cavity/single temperature controlled units that provide even, dry heat for food product that does not require humidity or moisture. Convected Drawer Warmers are constructed of rugged stainless steel with durable nylon rollers, 12-gauge stainless steel slides, and heavy-duty hardware. The insulated top and sides of the drawer warmers provide maximum energy efficiency.

**NOTE:** Refer to the **OPTIONS AND ACCESSORIES** section for additional available features.

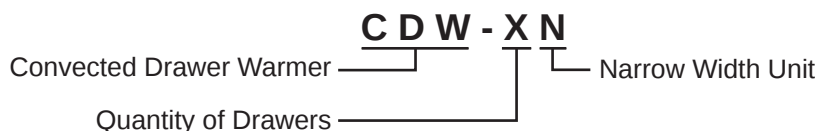
### Model CDW-3N

The CDW-3N model has three individual drawers that each hold a full-size food pan up to 6" (152 mm) deep. It features a digital temperature controller and a POWER ON/OFF switch that control the temperature and power for the entire unit.



Model CDW-3N

## MODEL DESIGNATION



## SPECIFICATIONS

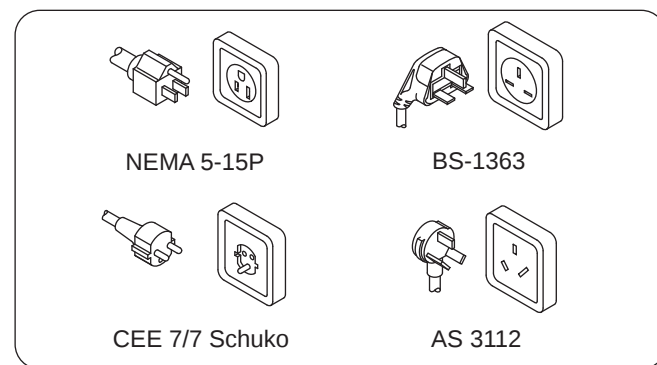
### Plug Configurations

Units are supplied from the factory with an electrical cord and plug installed. Plugs are supplied according to the applications.



**ELECTRIC SHOCK HAZARD:** Plug unit into a properly grounded electrical receptacle of the correct voltage, size, and plug configuration. If plug and receptacle do not match, contact a qualified electrician to determine and install proper voltage and size electrical receptacle.

**NOTE:** Specification label located on the back of the unit. See label for serial number and verification of unit electrical information.



Plug Configurations

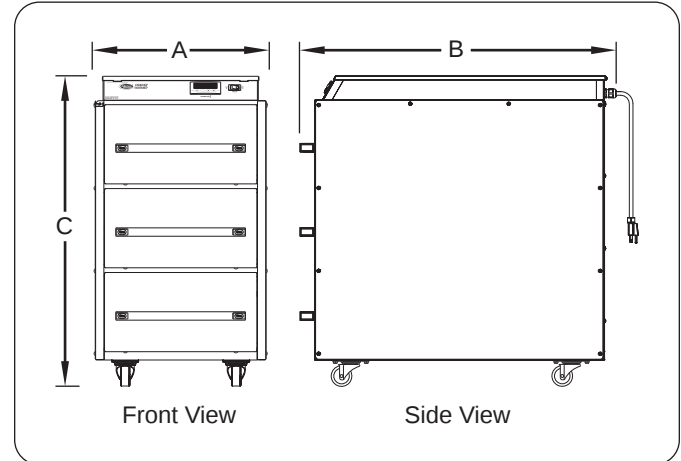
**NOTE:** Receptacle not supplied by Hatco.

## Electrical Rating Chart

| Model  | Voltage | Watts | Amps | Plug Configuration               | Shipping Weight  |
|--------|---------|-------|------|----------------------------------|------------------|
| CDW-3N | 120     | 1015  | 8.5  | NEMA 5-15P                       | 179 lbs. (81 kg) |
|        | 230     | 933   | 4.1  | CEE 7/7 Schuko, AS 3112, BS-1363 | 179 lbs. (81 kg) |

## Dimensions

| Model  | Width (A)           | Depth (B)           | Height (C)      |
|--------|---------------------|---------------------|-----------------|
| CDW-3N | 16-5/8"<br>(420 mm) | 30-1/2"<br>(774 mm) | 30"<br>(762 mm) |



CDW-3N Dimensions

# INSTALLATION

## General

The Convected Drawer Warmer is shipped with most components pre-assembled. Casters must be installed on location. Care should be taken when unpacking the shipping carton to avoid damage to unit and the components enclosed.



**WARNING**

**ELECTRIC SHOCK HAZARD:** Unit is not weatherproof. Locate the unit indoors where the ambient air temperature is a minimum of 70°F (21°C).

**FIRE HAZARD:** Locate unit a minimum of 1" (25 mm) from combustible walls and materials. If safe distances are not maintained, discoloration or combustion could occur.

*NOTE: The unit must be transported in the upright position.*

1. Remove the unit from the carton.

*NOTE: To prevent delay in obtaining warranty coverage, complete online warranty registration. See the IMPORTANT OWNER INFORMATION section for details.*

2. Remove tape and protective packaging from all surfaces of the unit
3. Install the casters onto the unit. Refer to the installation procedure in this section.
4. Place the unit in the desired location.

- Locate the unit in an area where the ambient air temperature is constant and a minimum of 70°F (21°C). Avoid areas that may be subject to active air movements or currents (i.e., near exhaust fans/hoods and air conditioning ducts).
- Make sure the unit is located on solid, level flooring.
- Make sure the unit is at the proper height in an area convenient for use.

# INSTALLATION

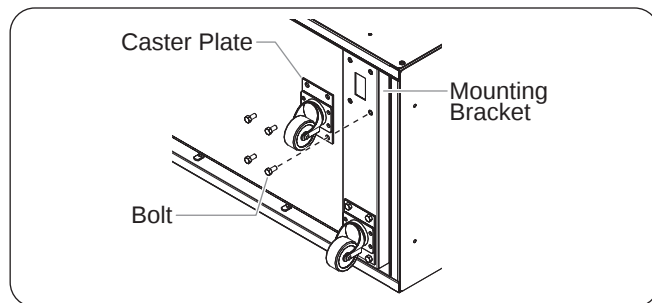
## Installing Casters

Use the following procedure to install casters onto the bottom of the unit.

### NOTICE

Do not lay unit on the front or back side or damage to the unit could occur.

1. Remove any pans from the drawers of the unit.
2. Carefully lay the unit on its left or right side (requires two people).
3. Align the four holes on the caster plate with the four holes in the unit mounting bracket at one corner of the unit
4. Install a bolt through each of the holes in the caster plate and into the unit mounting bracket. Tighten securely.



Installing Casters

5. Repeat steps 3 and 4 for the remaining three casters.
6. Return the unit to the upright position (requires two people).

# OPERATION

## General

Use the following procedures to operate a Convected Drawer Warmer.

### WARNING

Read all safety messages in the IMPORTANT SAFETY INFORMATION section before operating this equipment.

1. Plug the unit into an electrical receptacle of the correct voltage, size, and plug configuration. See the SPECIFICATIONS section for details.
2. Move the POWER ON/OFF (I/O) switch to the ON (I) position. The switch will illuminate.
  - The digital temperature controller will energize and the current temperature of the unit will appear on the display.
  - The phrase "out 1" will appear in the upper left corner of the display to show that the unit is in heat mode.

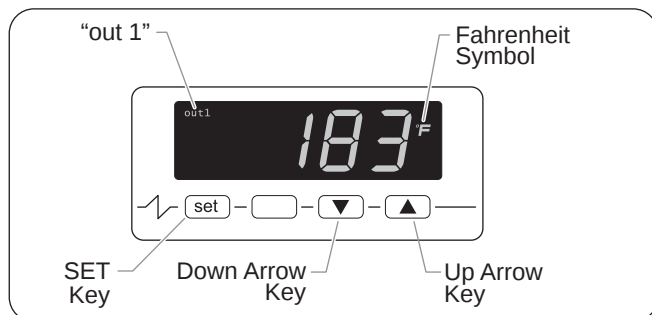
### CAUTION

#### BURN HAZARD:

- Some exterior surfaces on unit will get hot. Use caution when touching these areas.
- Use caution when opening drawer. Hot air escapes when drawer is open.

3. Press and release the **set** key on the digital temperature controller to verify the setpoint temperature.

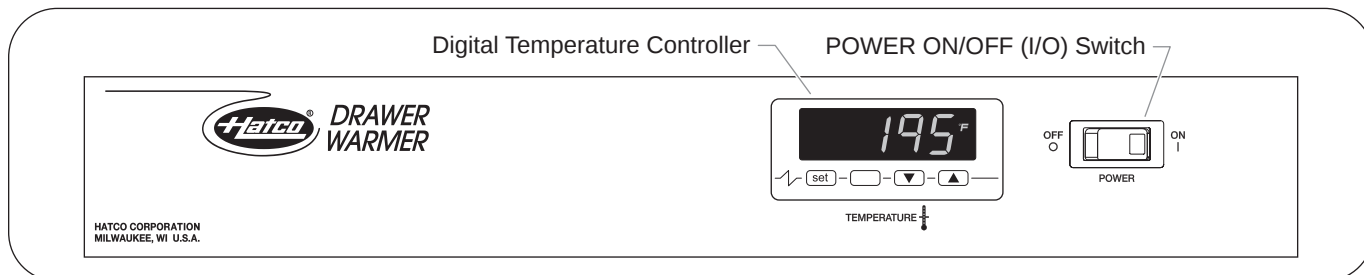
- The setpoint temperature will be shown for 15 seconds. After 15 seconds, the display will revert to the current temperature of the unit. To change the setpoint temperature, refer to "Changing the Setpoint Temperature" in this section.



Digital Temperature Controller

**NOTE:** The digital temperature controller is pre-set to a setpoint temperature of 195°F (91°C) at the factory. Once the setpoint temperature is changed, the new setpoint temperature will remain in memory until it is changed again. The maximum setpoint temperature is 195°F (91°C).

4. Allow the unit 15–20 minutes to reach operating temperature before loading preheated food product.



CDW-3N Control Panel

## Changing the Setpoint Temperature

Use the following procedure to change the setpoint temperature of the unit.

1. Press and release the **[set]** key. The current setpoint temperature will be shown on the display and "out 1" will flash in the upper left corner.
2. Press the **[▲]** key or **[▼]** key within 15 seconds to change the setpoint temperature. If no key is pressed within 15 seconds, the display will revert to the current temperature of the unit.
3. Press the **[set]** key or wait 15 seconds to lock in the new setpoint temperature.

## Locking/Unlocking the Digital Temperature Controller

The keys on the digital temperature controller can be locked to prevent unauthorized changes to the settings.

To lock the keys of the digital temperature controller:

- Press and hold both the **[set]** key and **[▼]** key at the same time for over two seconds. The message "Loc" will appear on the display.

To unlock the keys of the digital temperature controller:

- Press and hold both the **[set]** key and **[▼]** key at the same time until the message "UnL" appears on the display.

# MAINTENANCE

## General

The Hatco Convected Drawer Warmer is designed for maximum durability and performance with minimum maintenance.



### ELECTRIC SHOCK HAZARD:

- Turn OFF power switch, unplug power cord, and allow unit to cool before performing any cleaning, adjustments, or maintenance.
- DO NOT submerge or saturate with water. Unit is not waterproof. Do not operate if unit has been submerged or saturated with water.
- Do not steam clean or use excessive water on the unit.
- This unit is not "jet-proof" construction. Do not use jet-clean spray to clean this unit.

**This unit must be serviced by qualified personnel only. Service by unqualified personnel may lead to electric shock or burn.**

This unit has no "user-serviceable" parts. If service is required on this unit, contact an Authorized Hatco Service Agent or contact the Hatco Service Department at 800-558-0607 or 414-671-6350; fax 800-690-2966; or International fax 414-671-3976.

## Cleaning

To preserve the finish of the unit as well as maintain performance, it is recommended that the unit be cleaned daily.

1. Turn off the unit, unplug the power cord, and allow the unit to cool.
2. Remove and wash all food pans.
3. Wipe down all stainless steel surfaces using a damp cloth. Stubborn stains may be removed with a good non-abrasive cleaner. Hard to reach areas should be cleaned with a small brush and mild soap.

### NOTICE

**Use non-abrasive cleaners and cloths only. Abrasive cleaners and cloths could scratch finish of unit, marring its appearance and making it susceptible to soil accumulation.**

4. Wipe dry the entire unit using a dry, non-abrasive cloth.

# TROUBLESHOOTING GUIDE

## WARNING

This unit must be serviced by qualified personnel only. Service by unqualified personnel may lead to electric shock or burn.

## WARNING

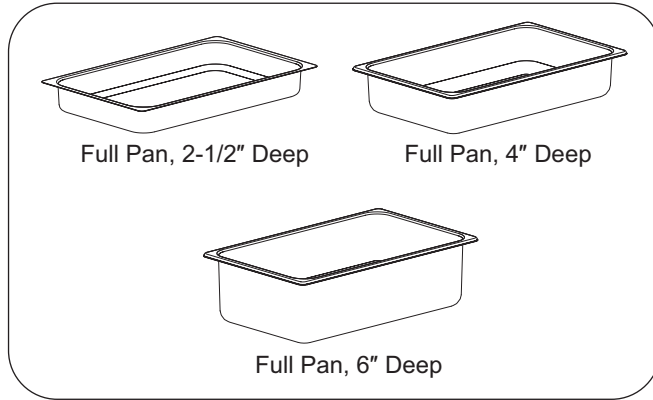
**ELECTRIC SHOCK HAZARD:** Turn OFF power switch, unplug power cord, and allow unit to cool before performing any cleaning, adjustments, or maintenance.

| Symptom                  | Probable Cause                               | Corrective Action                                                             |
|--------------------------|----------------------------------------------|-------------------------------------------------------------------------------|
| Unit too hot.            | Setpoint temperature too high.               | Change the setpoint temperature to a lower setting.                           |
|                          | Unit connected to incorrect power supply.    | Verify with qualified personnel that power supply matches unit specification. |
|                          | Digital temperature controller is defective. | Contact an Authorized Hatco Service Agent or Hatco for assistance.            |
| Unit not hot enough.     | Unit not allowed enough time to preheat.     | Allow unit 15–20 minutes to reach operating temperature.                      |
|                          | Setpoint temperature too low.                | Change the setpoint temperature to a higher setting.                          |
|                          | Drawer(s) not closed completely.             | Make sure all drawers are closed completely.                                  |
|                          | Digital temperature controller is defective. | Contact an Authorized Hatco Service Agent or Hatco for assistance.            |
| Unit not working at all. | Unit not plugged in.                         | Plug unit into proper power supply.                                           |
|                          | Unit not turned on.                          | Move POWER ON/OFF (I/O) switch to the ON position.                            |
|                          | Circuit breaker tripped.                     | Reset circuit breaker.                                                        |
|                          | POWER ON/OFF (I/O) switch defective.         | Contact an Authorized Hatco Service Agent or Hatco for assistance.            |
|                          | Digital temperature controller is defective. | Contact an Authorized Hatco Service Agent or Hatco for assistance.            |
|                          | Heating element burned out.                  | Contact an Authorized Hatco Service Agent or Hatco for assistance.            |

## Food Pans

Accessory stainless steel food pans are available in various sizes.

- ST PAN 2**.....Full size stainless steel pan at 2-1/2" (64 mm) deep — 12-3/4"W x 20-3/4"D x 2-1/2"H (324 x 527 x 64 mm)
- ST PAN 4**.....Full size stainless steel pan at 4" (102 mm) deep — 12-3/4"W x 20-3/4"D x 4"H (324 x 527 x 102 mm)
- HDW 6" PAN**.....Full size stainless steel pan at 6" (152 mm) deep — 12-3/4"W x 20-3/4"D x 6"H (324 x 527 x 152 mm)

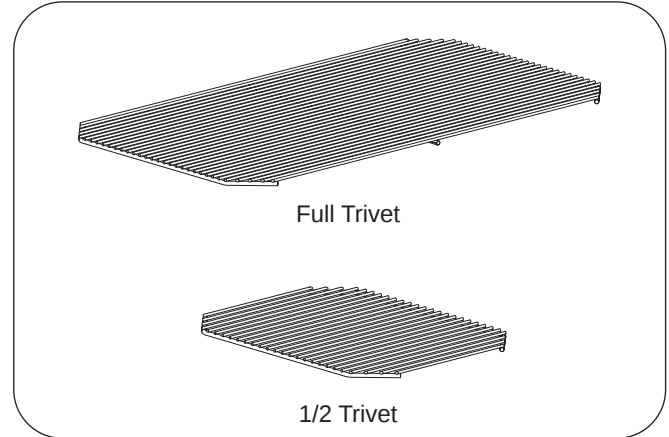


Stainless Steel Food Pans

## Trivets

Accessory stainless steel or nickel-plated trivets are available in various sizes.

- TRIVET (1/2)SS** ....Half-size stainless steel trivet — 10-3/16"W x 7-5/8"D (259 x 194 mm)
- TRIVET SS** .....Full size stainless steel trivet — 10-1/8"W x 18"D (257 x 457 mm)
- TRIVET (1/2)** .....Half-size nickel-plated trivet — 10-3/16"W x 7-5/8"D (259 x 194 mm)
- TRIVET** .....Full size nickel-plated trivet — 10-1/8"W x 18"D (257 x 457 mm)



Trivets

# LIMITED WARRANTY

## 1. PRODUCT WARRANTY

Hatco warrants the products that it manufactures (the "Products") to be free from defects in materials and workmanship, under normal use and service, for a period of one (1) year from the date of purchase when installed and maintained in accordance with Hatco's written instructions or 18 months from the date of shipment from Hatco. Buyer must establish the Product's purchase date by registering the Product with Hatco or by other means satisfactory to Hatco in its sole discretion.

Hatco warrants the following Product components to be free from defects in materials and workmanship from the date of purchase (subject to the foregoing conditions) for the period(s) of time and on the conditions listed below:

### a) One (1) Year Parts and Labor PLUS One (1)

#### Additional

##### Year Parts-Only Warranty:

Conveyor Toaster Elements (metal sheathed)  
Drawer Warmer Elements (metal sheathed)  
Drawer Warmer Drawer Rollers and Slides  
Strip Heater Elements (metal sheathed)  
Display Warmer Elements (metal sheathed air heating)  
Holding Cabinet Elements (metal sheathed air heating)  
Heated Well Elements — HWB Series (metal sheathed)

### b) One (1) Year Parts and Labor PLUS Four (4) Years Parts-Only Warranty on pro-rated terms that Hatco will explain at Buyer's request:

3CS and FR Tanks

### c) One (1) Year Parts and Labor PLUS Nine (9) Years Parts-Only Warranty on:

Electric Booster Heater Tanks  
Gas Booster Heater Tanks

### d) Ninety (90) Day Parts-Only Warranty:

Replacement Parts

THE FOREGOING WARRANTIES ARE EXCLUSIVE AND IN LIEU OF ANY OTHER WARRANTY, EXPRESSED OR IMPLIED, INCLUDING BUT NOT LIMITED TO ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE OR PATENT OR OTHER INTELLECTUAL PROPERTY RIGHT INFRINGEMENT. Without limiting the generality of the foregoing, SUCH WARRANTIES DO NOT COVER: Coated incandescent light bulbs, fluorescent lights, heat lamp bulbs, coated halogen light bulbs, halogen heat lamp bulbs, xenon light bulbs, LED light tubes, glass components, and fuses; Product failure in booster tank, fin tube heat exchanger, or other water heating equipment caused by liming, sediment buildup, chemical attack, or freezing; or Product misuse, tampering or misapplication, improper installation, or application of improper voltage.

## 2. LIMITATION OF REMEDIES AND DAMAGES

Hatco's liability and Buyer's exclusive remedy hereunder will be limited solely, at Hatco's option, to repair or replacement using new or refurbished parts or Product by Hatco or a Hatco-authorized service agency (other than where Buyer is located outside of the United States, Canada, United Kingdom, or Australia, in which case Hatco's liability and Buyer's exclusive remedy hereunder will be limited solely to replacement of part under warranty) with respect to any claim made within the applicable warranty period referred to above. Hatco reserves the right to accept or reject any such claim in whole or in part. In the context of this Limited Warranty, "refurbished" means a part or Product that has been returned to its original specifications by Hatco or a Hatco-authorized service agency. Hatco will not accept the return of any Product without prior written approval from Hatco, and all such approved returns shall be made at Buyer's sole expense. HATCO WILL NOT BE LIABLE, UNDER ANY CIRCUMSTANCES, FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES, INCLUDING BUT NOT LIMITED TO LABOR COSTS OR LOST PROFITS RESULTING FROM THE USE OF OR INABILITY TO USE THE PRODUCTS OR FROM THE PRODUCTS BEING INCORPORATED IN OR BECOMING A COMPONENT OF ANY OTHER PRODUCT OR GOODS.



# HATCO AUTHORIZED PARTS DISTRIBUTORS

## ALABAMA

Jones McLeod Appl. Svc.  
Birmingham 205-251-0159

## ARIZONA

Service Solutions Group  
Phoenix 602-234-2443

Byassee Equipment Co.  
Phoenix 602-252-0402

## CALIFORNIA

Industrial Electric  
Commercial Parts & Service, Inc.  
Huntington Beach 714-379-7100

Chapman Appl. Service  
San Diego 619-298-7106

P & D Appliance  
Commercial Parts & Service, Inc.  
S. San Francisco 650-635-1900

## COLORADO

Hawkins Commercial Appliance  
Englewood 303-781-5548

## FLORIDA

Whaley Foodservice Repair  
Jacksonville 904-725-7800

3Wire Nass Service Co., Inc.  
Orlando 407-425-2681

B.G.S.I.  
Pompano Beach 954-971-0456

Comm. Appliance Service  
Tampa 813-663-0313

## GEORGIA

TWC Services  
Mableton 770-438-9797

Heritage Service Group  
Norcross 866-388-9837

Southeastern Rest. Svc.  
Norcross 770-446-6177

## HAWAII

Burney's Comm. Service, Inc.  
Honolulu 808-848-1466

Food Equip Parts & Service  
Honolulu 808-847-4871

## ILLINOIS

Parts Town  
Lombard 708-865-7278

Eichenauer Elec. Service  
Decatur 217-429-4229

Midwest Elec. Appl. Service  
Elmhurst 630-279-8000

Cone's Repair Service  
Moline 309-797-5323

## INDIANA

GCS Service  
Indianapolis 317-545-9655

## IOWA

Electric Motor Service Co.  
Davenport 319-323-1823

Goodwin Tucker Group  
Des Moines 515-262-9308

## KENTUCKY

Service Solutions Group  
Lexington 859-254-8854

Service Solutions Group  
Louisville 502-451-5411

## LOUISIANA

Chandlers Parts & Service  
Baton Rouge 225-272-6620

## MARYLAND

Electric Motor Service  
Baltimore 410-467-8080

GCS Service  
Silver Spring 301-585-7550

## MASSACHUSETTS

Ace Service Co., Inc.  
Needham 781-449-4220

## MICHIGAN

Bildons Appliance Service  
Detroit 248-478-3320

Commercial Kitchen Service  
Bay City 517-893-4561

Midwest Food Equip. Service  
Grandville 616-261-2000

## MINNESOTA

GCS Service  
Plymouth 800-345-4221

## MISSOURI

General Parts  
Kansas City 816-421-5400

Commercial Kitchen Services  
St. Louis 314-890-0700

Kaemmerlen Parts & Service  
St. Louis 314-535-2222

## NEBRASKA

Anderson Electric  
Omaha 402-341-1414

## NEVADA

Burney's Commercial  
Las Vegas 702-736-0006

Hi. Tech Commercial Service  
N. Las Vegas 702-649-4616

## NEW JERSEY

Jay Hill Repair  
Fairfield 973-575-9145

Service Plus  
Flanders 973-691-6300

## NEW YORK

Acme American Repairs, Inc.  
Brooklyn 718-456-6544

Alpro Service Co.  
Brooklyn 718-386-2515

Appliance Installation  
Buffalo 716-884-7425

Duffy's Equipment Services, Inc.  
Buffalo 800-836-1014

3Wire Northern  
Plattsburgh 800-634-5005

Duffy's Equipment Services, Inc.  
Sauquoit 800-836-1014

J.B. Brady, Inc.  
Syracuse 315-422-9271

## NORTH CAROLINA

Authorized Appliance  
Charlotte 704-377-4501

## OHIO

Akron/Canton Comm. Svc. Inc.  
Akron 330-753-6635

Service Solutions Group  
Cincinnati 513-772-6600

Commercial Parts and Service  
Columbus 614-221-0057

Electrical Appl. Repair Service  
Brooklyn Heights 216-459-8700

E. A. Wichman Co.  
Toledo 419-385-9121

## OKLAHOMA

Hagar Rest. Service, Inc.  
Oklahoma City 405-235-2184

Krueger, Inc.  
Oklahoma City 405-528-8883

## OREGON

Ron's Service, Inc.  
Portland 503-624-0890

## PENNSYLVANIA

Elmer Schultz Services  
Philadelphia 215-627-5401

FAST Comm. Appl. Service  
Philadelphia 215-288-4800

Appliance Installation & Service  
Pittsburgh 412-809-0244

K & D Service Co.  
Harrisburg 717-236-9039

Electric Repair Co.  
Reading 610-376-5444

## RHODE ISLAND

Marshall Electric Co.  
Providence 401-331-1163

## SOUTH CAROLINA

Whaley Foodservice Repair  
W. Columbia 803-791-4420

## TENNESSEE

Camp Electric  
Memphis 901-527-7543

## TEXAS

GCS Service  
Fort Worth 800-433-1804

Armstrong Repair Service  
Houston 713-666-7100

Cooking Equipment Specialist  
Mesquite 888-866-9276

Refrigerated Specialist, Inc.  
Mesquite 888-866-9276

Commercial Kitchen Repair Co.  
San Antonio 210-735-2811

## UTAH

La Monica's Rest. Equip. Service  
Murray 801-263-3221

## VIRGINIA

Daubers  
Norfolk 757-855-4097

Daubers  
Springfield 703-866-3600

## WASHINGTON

3Wire Restaurant Appliance  
Seattle 800-207-3146

## WISCONSIN

A.S.C., Inc.  
Madison 608-246-3160

A.S.C., Inc.  
Milwaukee 414-543-6460

## CANADA

### ALBERTA

Key Food Equipment Service  
Edmonton 780-438-1690

### BRITISH COLUMBIA

Key Food Equipment Service  
Vancouver 604-433-4484

Key Food Equipment Service  
Victoria 250-920-4888

### MANITOBA

Air Rite, Inc.  
Winnipeg 204-895-2300

### NEW BRUNSWICK

EMR Services, Ltd.  
Moncton 506-855-4228

### ONTARIO

R.G. Henderson Ltd.  
Toronto 416-422-5580

Choquette - CKS, Inc.  
Ottawa 613-739-8458

### QUÉBEC

Choquette - CKS, Inc.  
Montreal 514-722-2000

Choquette - CKS, Inc.  
Québec City 418-681-3944

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